

HealthCare[®] Europe

Najviše rukovodstvo **HEALTHCARE EUROPE d.o.o.** uspostavlja sledeću Politiku kvaliteta kao dokument kojim utvrđuje misiju, viziju i strategiju za njeno ostvarenje:

The top management of **HEALTHCARE EUROPE Ltd.** establishes the following Quality Policy as a document that defines the mission, vision, and strategy for its achievement:

POLITIKA KVALITETA QUALITY POLICY

HEALTHCARE EUROPE d.o.o. utvrđuje ovu Politiku kvaliteta radi obezbeđenja da će proizvodi koje proizvodi i isporučuje ispunjavati iskazane i realne zahteve korisnika kao i zahteve važećih zakona i propisa.

HEALTHCARE EUROPE Ltd. establishes this Quality Policy to ensure that the products it manufactures and delivers will meet the expressed and realistic customer requirements, as well as the requirements of applicable laws and regulations.

Cilj **HEALTHCARE EUROPE d.o.o.** je da postane i ostane vodeće preduzeće na tržištu u pogledu proizvodnje PU pene i proizvoda od PU pene i proizvodnje nameštaja i kvaliteta proizvoda koji su predmet proizvodnje.

The goal of **HEALTHCARE EUROPE d.o.o.** is to become and remain a leading company in the market in terms of the production of PU foam and PU foam products, as well as the production of furniture and the quality of the products manufactured.

Ovaj cilj **HEALTHCARE EUROPE d.o.o.** ostvaruje sprovođenjem i stalnim poboljšavanjem sistema menadžmenta kvalitetom usaglašenog sa zahtevima standarda

HEALTHCARE EUROPE Ltd. achieves this goal by implementing and continuously improving the quality management system aligned with the requirements of the

ISO 9001:2015

što obuhvata:

standard, which includes:

- Mere za povećanje zadovoljenja korisnika
- Stalnu modernizaciju internih resursa
- Ostvarenje leaderske uloge i posvećenost rukovodstva
- Aktivno učešće zaposlenih u planiranju, sprovođenju i vrednovanju svih aktivnosti u procesu proizvodnje PU pene i proizvoda od PU pene
- Measures to increase customer satisfaction
- Continuous modernization of internal resources
- Achievement of leadership and management commitment
- Active participation of employees in planning, implementing, and evaluating all activities in the process of manufacturing PU foam and PU foam products

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- Utvrđivanje i upravljanje procesima koji doprinose zadovoljstvu korisnika
 - Stalno poboljšanje kvaliteta proizvodnje PU pene i proizvoda od PU pene
 - Odlučivanja na osnovu prikupljenih i analiziranih podataka koji se odnose na proizvode i procese pružanja usluge,
 - Razvijanju partnerskih odnosa sa isporučiocima
 - Politika je održavana i dostupna relevantnim zainteresovanim stranama
- Defining and managing processes that contribute to customer satisfaction products
 - Continuous improvement of the quality of PU foam production and PU foam products
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 - Developing partnerships with suppliers
 - Maintaining the policy and making it available to relevant stakeholders

Politika kvaliteta predstavlja osnov za uspostavljanje ciljeva kvaliteta i usmerava **HEALTHCARE EUROPE d.o.o.** u naporima za stalno poboljšavanje.

The Quality Policy serves as the basis for establishing quality objectives and guides **HEALTHCARE EUROPE Ltd.** in its efforts for continuous improvement.

U Rumi, 10.10.2024.



Generalni Direktor
General Manager


Zhang Xiaoxiang